

# Social Services - Adult Services

## National Performance Indicators

Title	Actual	Target	Intervention	RAG	Previous Month	Previous years Actual	Result 12 Months Ago	Comment
SCA/001 - Rate of DTOC for social care reasons aged 75 plus	9.86	8.00	11.00	↑	10.32	9.32	11.01	0 Delays for Social Care Reasons
SCA/002a - The rate of older people supported in the community aged 65 or over per 1,000 population aged 65 or over	120.97	125.00	135.00	↓	118.00	151.67	130.52	3738 Service users
SCA/002b - The rate of older people supported in care homes aged 65 or over per 1,000 aged 65 or over	17.38	21.00	22.50	-	17.67	19.41	18.32	537 service users
SCA/019 - % Of adult protection referrals completed where the risk has been managed	84.40	90.00	80.00	↑	84.10	89.30	81.5	249/295

## Public Accountability Measures

Title	Actual	Target	Intervention	RAG	Previous Month	Previous years Actual	Result 12 Months Ago	Comment
SCA/007 - The percentage of clients whose care plans should have been reviewed that were reviewed during the year	93.90	95.00	83.00	↑	92.70	93.40	92.6	2034/2167
SCA/018a - % of adult carers who were offered an assessment	89.60	90.00	79.00	↑	89.30	90.00	88.3	1246/1390
SCA/020 - The percentage of adult clients who are supported in the community during the year	92.04	90.00	85.00	↑	91.85	91.90	91.54	6960/7562

# Social Services - Adult Services

## Local Performance Indicators

Title	Actual	Target	Intervention	RAG	Previous Month	Previous years Actual	Result 12 Months Ago	Comment
ASPI 02 - Number of adults waiting for an assessment outside of the timescale (28 days)	112.00	70.00	105.00	↓	103.00	60.00	153	112 service users
ASPI 03 - The % of adult services assessments started on time	80.00	85.00	75.00	↑	78.90	72.80	73.3	5730/7160
ASPI 17 - % Mental Health reviews started on time (18-64)	74.80	90.00	75.00	↓	78.90	80.20	82.1	244/326
ASPI 18 - % Mental health assessments started on time	81.50	85.00	75.00	↓	81.90	83.60	85.4	914/1121
ASPI 21 - % Variance spend on allocated budget		0.00	0.50		2.72	0.90		Reported bi-monthly.
ASPI 24 - % of all adult reviews started on time	77.20	85.00	75.00	↑	77.00	78.50	79.3	2333/3022
ASPI 42 - Number of people awaiting personal care for more than 14 days	0.00	0.00	5.00	−	0.00	0.00	0	0 service users
ASPI 63 - The number of DTOC for Social Care Reasons	0.00	8.00	11.00	−	4.00	19.00		The actual number of delayed transfers of care for social care reasons.